



AB Couriers ...parcel delivery courier

Braintree Enterprise Centre, 46 Springwood Drive, Braintree, CM7 2YN

Privacy Policy

Introduction - To better protect your privacy we provide this notice explaining our online information practices and the choices you have about the way your information is collected and used. We take the confidentiality of personal data very seriously and ensure your personal details are only collected stored and used in accordance with the principles of the Data Protection Act 1988.

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have in place appropriate physical and electronic safeguards to secure the information we collect online.

This Privacy Policy only applies to information collected on the AB Couriers web site: www.abcouriers.co.uk.

Payment Card Security - For your security, card payments are processed via PayPal. By using PayPal, we have no need to see or store your card details. Although PayPal will provide transaction details – as proof of payment – we do not receive nor store your payment card information, and will never request this information from you.

Use Made of Personal Information - The types of personal information collected are: Name, Address, Email address, Phone number. In addition to the personal information, the request type, page name and location, web browser type and version, IP address and the date and time are also captured for security and monitoring purposes.

The information you provide is used solely for the purpose of processing your request or order and except where required for the delivery of requested services this information is not shared with third parties

Although personal information is used for the purposes outlined within this Privacy Policy, it may also be used for statistical analysis and service monitoring purposes. However information able to identify the individual would be excluded e.g. customer name or house number for example would not be used for this purpose

We use return email addresses to answer the email we receive. Such addresses are not used for other purposes and are not shared with outside parties.

Use of Data For Direct Marketing Purposes - We do not send random marketing emails to personal email addresses (spam). We do not send unsolicited circulars catalogues or promotional materials.

Order Forms - Information collected via an Order Form is used to fulfil the order and for billing purposes. However if there are any difficulties in processing the order, contact details contained therein will be used to advise customers accordingly

We are ethical, honest and open in our dealings with customers, and we expect customers to reciprocate. Consequently, orders which contain misleading or falsified information - especially contact details, are viewed as potential attempts to defraud and are therefore cancelled

Consent - Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we know are under 16, and no part of our website is structured to attract anyone under 16. By providing information to us you consent to the processing of that information as described in this Privacy policy and confirm you are over the age of 16yrs.

How to Access or Correct Information - Information we hold about you is available upon request. Telephone Customer Services on 01376 550683 for assistance

Cookies - We do not use cookies

Links to Third Parties - This Privacy Policy applies to information collected or submitted at the AB Couriers web site only. When you provide personal information to third parties whether via this Website or otherwise the Privacy Policy of the third party shall apply and may influence how that information can be used here.